

INTERACTIVE DISCUSSION
DC MOVES Forum – Thursday, April 7, 2016

1. What is your understanding of the direction of DC MOVES? What would be your vision for DC MOVES?

- A table that gathers to collaborate services together. It can morph into a planning body with clear directions and determination that addresses local issues and how those issues impact the community. A partnership that addresses local concerns and looks at new ways of doing business
- It is a catalyst for a shared platform that focuses on service information and service recommendations that affect the broader community. It can be seen as an asset mapping initiative than can be seen as a central clearing house of information and services
- The vision of DC MOVES would include a reduction in the duplication of services and enhance local service structure and partnerships
- DC MOVES can be seen as a social planning table that meets and discusses emerging issues and social concerns - utilizing the shared knowledge of service providers and clients which includes the sharing of resources and professional development opportunities
- DC MOVES can streamline services and reduce red tape that promotes “Every door is the right door”
- DC MOVES can coordinate the better use of technology that connects people/agencies to information that promotes greater transparency, inclusion and the sharing of data. An initiative that supports smaller agencies and allows for greater networking and brain storming

2. What is your understanding of local service integration, and what impact does it have on the residents of Dufferin County?

- Service Integration takes the client into consideration by addressing needs and issues in a cohesive manner. It's not about working harder. It's about working smarter and knowing services and resources within Dufferin
- There are models of local integration (e.g. Health Links) that can support or assist in defining the role of DC MOVES as a broader initiative, thus making Dufferin County stronger
- Integration must happen transparently, utilizing each other's resources, so leadership knows scarce dollars are being used towards specific deliverables. It is not about saving money. It is about better social/financial investments that address a wider array of social issues with residents being the center of service planning
- Integration will focus on quicker agency turnaround time, ease of access and greater interaction and consultation as a whole system
- Integration will allow for better referral of services – break down barriers and assist new agencies in understanding the human services in Dufferin County
- Integration is creating a platform for emerging issues (e.g. Syrian refugees) where joint goals, joint planning and joint implementation can take place. It will be about shared accountability by all agencies that support all people in Dufferin County

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3. What are the benefits of strategically planning services in Dufferin County?

- Cohesive service delivery
- Better use of funds – reduce duplication of agency deliverables
- Efficiency
- “One door” no “wrong door”
- A shared commitment that results in real, demonstrated results/outcomes
- Creation of asset maps
- Providing a better quality of care for those we serve
- A unified direction that creates a more efficient model of service and strengthens agencies
- Ensure all residents and service providers have information of resources in the area
- Reduce the “bumping up against each other” experiences
- Able to use Collective Impact model
- Enhance the coordination of professional development opportunities that provide staff with the skills they need to better serve clients and reduce agency exclusion

4. What do you see as the next steps for DC MOVES?

- Next Steps for DC MOVES should include the ongoing convening and recruiting of agencies and decision makers that include much needed networking opportunities and conversation
- Establish Co-chairs – begin slow by first establishing network and agency relationships
- Determine the “one thing” (concern) that would be of common interest to all, and develop desired outcomes/success that can be measured – Start with the low hanging fruit
- Develop a communication plan that continues to share the plans, objectives and success of DC MOVES which should include a “report card”
- Determine a frame work, terms of reference for DC MOVES and coordinate meetings
- Find and market the champions of DC MOVES. Use champions to connect existing tables to DC MOVES
- Investigate non-profit community engagements for front line staff as an objective of the broader initiative.
- Until DC MOVES is well established, an information portal may be a more effective way to collaborate – avoid meeting burnout

5. How often should DC MOVES congregate, and what is your organization able to commit to?

- A minimum of four times a year with task groups established for specific goals in between
- My organization can commit to staffing, sharing of data, support and leadership
- Meeting frequency should change through the phases of this work for the first 5 years